

General Terms and Conditions

1. General Introduction, definitions and stipulations

1.1 “Operator” is wonodd.com, registered under Novi B.V. a company incorporated under the laws of Curaçao with Company Number 155510 and licensed by the Curaçao Gaming Control Board to offer games of chance under license number OGL/2024/1288/0542 in accordance with the National Ordinance on Offshore Games of Hazard (Landsverordening buitengaatse hazardspelen, P.B. 1993, no. 63) (NOOGH).

1. to become a party to the Wonodd Rules,
2. that he/she has read, understood and will be adhering to these Terms and Conditions, and
3. that he/she shall abide by all its terms.

Wonodd may update, amend, edit and supplement the Wonodd Rules at any time. Any substantial amendment to the Wonodd Rules shall be notified in advance by Wonodd to the Account Holder, before coming into effect and will require your consent. If you do not agree with the amendment(s) to the Wonodd rules, you will not be permitted to continue using the Services.

All references in the Wonodd Rules to the singular shall include the plural and vice versa. All references to “the” shall include “a/an” and vice versa.

1.2 An “Account Holder” is an individual having a contractual relationship with Wonodd by creating a Wonodd Account on the Website.

1.3 A “Wonodd Account” is an account held by an Account Holder, for bona fide transactions, with a strict aim to establish a normal commercial relationship with Wonodd and with the strict purpose of conducting betting and other gaming and gambling transactions.

1.4 The “Contract” is the contractual relationship between Wonodd and an Account Holder and shall be constituted under and governed by the Wonodd Rules, i.e. the “Terms and Conditions”.

1.5 The “Governing Authorities” are the relevant authorities of Curacao.

1.6 The “Governing Law” is the law of Curacao.

1.7 The “Place of the Contract” is Curacao.

1.8 The “Regulator” is the Curacao eGaming (“Curacao”), which is a regulatory authority established by Curacao law to govern all forms of gaming in Curacao.

1.9 The “Website” is the internet gateway accessible through the internet address www.Wonodd.com where all current and relevant information regarding Wonodd’s operations is published, and through which the Services are provided to the Account Holders.

1.10 The “Services” are the gaming and betting offers provided by Wonodd to the Account Holder through the Website.

1.11 The “Gaming and Betting Duty” refers to the special tax applicable on gaming and betting in Curacao.

1.12 A “Card” refers to all types of cards with a function of “payment”, “charge”, “debit”, “credit”, “virtual” and/or similar.

1.13 A “Payment Solution Provider” is an intermediary acting as a payment agent for various different payment methods.

1.14 A “Financial Institution” is a bank and/or other institution regulated by an applicable domestic financial services Act or similar.

1.15 “Force Majeure” refers to any occurrence or condition beyond one’s reasonable control which leads to a delay or default in the performance of the affected party’s contractual obligation and shall, for the purposes of the Wonodd Rules, include Acts of God, government restrictions (including the denial or cancellation of any necessary licence where such denial or cancellation is made through no fault of the affected party), wars, outbreak of hostilities, riots, civil disturbances, insurrections, acts of terrorism, fire, explosions, floods, theft, malicious damage, strikes, lockouts, and/or any other cause beyond the reasonable control of the party whose performance is affected.

1.16 “Client Application” shall mean the web browser application opened by the Account Holder in order to use the Services.

1.17 “Software” shall mean all software used by Wonodd to offer and/or operate the Services and/or run the Client Application.

1.18 A “Prize” is an amount, a bonus or a reward that can be won by the Account Holder.

1.19 An “Inactive Account” is a Wonodd Account which has not recorded any log-in and/or log-out for a period exceeding 12 consecutive months.

1.20 All trademarks, service marks and trade names as well as images, graphics, text, concepts or methodologies (collectively the “Intellectual Assets”) found on the Website, the Client Application and the material contained therein are the exclusive property of Wonodd and/or Wonodd’s suppliers and partners. The Account Holder is not entitled to exploit or otherwise use any Intellectual Asset for whatever purpose, except for what is allowed by law.

2. Account Rules

2.1 Creation of a Wonodd Bet Account

2.1.1 An individual cannot participate in a game for money unless that individual is an Account Holder. To be registered as a player, an individual must register personally and submit an application for registration. The following information must be provided:

- a. date of birth and provide valid identification showing that the player is over eighteen (18) years of age or the applicable legal age of majority as stipulated in the jurisdiction of your residence (identification documents which must be submitted include: copy of a valid identity card, passport or driving licence);
- b. player's first and last name;
- c. player's full residential address;
- d. player's valid email address; and
- e. a username and a password

2.1.2 An individual applying to become an Account Holder warrants and represents not to be under the age of eighteen (18) years. Minors cannot register as a player and cannot hold a Wonodd Account. Wonodd reserves the right to request additional proof of age and perform additional checks in order to verify the information provided. A Wonodd Account may be suspended until satisfactory proof of age is provided.

2.1.3 An individual applying to become an Account Holder furthermore warrants and represents:

- a. to be a physical person (a legal entity will not be accepted as an Account Holder);
- b. not to be a resident of Afghanistan, Australia, Denmark, Estonia, Ethiopia, France and other French territories, Hong Kong, Iran, Iraq, Italy, Jordan, Kuwait, North Korea, Pakistan, Philippines, Spain, Syria, Turkey, United States of America and other U.S. territories, or Yemen (please be aware of particular country exclusions for Casino – Games – Live Casino, Poker and Bingo);
- c. not to be a professional player in any sport, competition or league where Wonodd offers betting;
- d. not to be restricted by limited legal capacity;
- e. not to be acting on behalf of another party;
- f. not to be classified as a compulsive problem gambler, and/or be included (whether voluntarily or involuntarily) on any register or database of excluded players;
- g. not to be depositing monies originating from criminal and/or other illegal activities;

h. not to be depositing monies through a Card which the Account Holder is not authorised to use and/or utilizing a Card in a jurisdiction in which betting and gaming are prohibited;

i. not to be conducting criminal activities whereby a Wonodd Account is directly or indirectly involved;

j. not to be holding an active account with another legal entity which is part of the same group as Wonodd, meaning other entities directly or indirectly controlled by Radon B.V.;

k. not to use the Services if it is illegal in his/her country of residence or otherwise restricted for him/her to open a gaming account, purchase or use services from Wonodd and/or otherwise participate in the games offered. It is the Account Holder's responsibility to ensure his/her use of Wonodd's Website and Services is legal;

l. not to find the Website or the Services offensive, objectionable, unfair, nor indecent; and

m. to maintain his/her Wonodd Account details up-to-date in terms of the following: first and last name, country of residence, valid email address and phone number.

2.1.4 An individual applying for a Wonodd Account acknowledges and accepts:

a. all definitions and stipulations as stated under the Wonodd Rules;

b. the Wonodd Rules as currently published on the Website, as well as any possible future changes to the Wonodd Rules;

c. that the Place of the Contract is Curacao; and

d. that the Contract is governed by: (i) the Wonodd Rules as published in English; (ii) any regulatory provisions or other decisions made from time to time by the Governing Authorities; and (iii) the Governing Law of the Place of the Contract.

Netent Terms & Conditions

1. Absolute Restriction

NetEnt will not permit NetEnt Casino Games to be supplied to any entity that operates in any of the below jurisdictions (irrespective of whether or not NetEnt Casino Games are being supplied by the entity in that jurisdiction) without the appropriate licenses.

Belgium, Bulgaria, Colombia, Croatia, Czech Republic, Denmark, Estonia, France, Italy, Latvia, Lithuania, Mexico, Portugal, Romania, Spain, Sweden, Switzerland, United Kingdom, United States of America.

2. Blacklisted Territories

All NetEnt Casino Games may not be offered in the following territories:

Afghanistan, Albania, Algeria, Angola, Australia, Bahamas, Botswana, Belgium, Bulgaria, Colombia, Croatia, Czech Republic, Denmark, Estonia, Ecuador, Ethiopia, France, Ghana, Guyana, Hong Kong, Italy, Iran, Iraq, Israel, Kuwait, Latvia, Lithuania, Mexico, Namibia, Nicaragua, North Korea, Pakistan, Panama, Philippines, Portugal, Romania, Singapore, Spain, Sweden, Switzerland, Sudan, Syria, Taiwan, Trinidad and Tobago, Tunisia, Uganda, United Kingdom, United States of America, Yemen, Zimbabwe.

3. Blacklisted Branded Games Territories

The followed NetEnt Braded Games have some further restrictions in addition to the Blacklisted Territories set out above:

3.1 In addition to the jurisdictions set out in paragraph 2, Planet of the Apes Video Slot must not be offered in the following territories:

Azerbaijan, China, India, Malaysia, Qatar, Russia, Thailand, Turkey, Ukraine.

3.2 In addition to the jurisdictions set out in paragraph 2, Vikings Video Slot must not be offered in the following jurisdictions:

Azerbaijan, Cambodia, Canada, China, France, India, Indonesia, Laos, Malaysia, Myanmar, Papua New Guinea, Qatar, Russia, South Korea, Thailand, Turkey, Ukraine, United States of America.

3.3 In addition to the jurisdictions set out in paragraph 2, Narcos Video Slot must not be offered in the following territories:

Indonesia, South Korea.

3.4 In addition to the jurisdictions set out in paragraph 2, Street Fighter Video Slot must not be offered in the following territories:

Anguilla, Antigua & Barbuda, Argentina, Aruba, Barbados, Bahamas, Belize, Bermuda, Bolivia, Bonaire, Brazil, British Virgin Islands, Canada, Cayman Islands, China, Chile, Clipperton Island, Columbia, Costa Rica, Cuba, Curacao, Dominica, Dominican Republic, El Salvador, Greenland, Grenada, Guadeloupe, Guatemala, Guyana, Haiti, Honduras, Jamaica, Japan, Martinique, Mexico, Montserrat, Navassa Island, Paraguay, Peru, Puerto Rico, Saba, Saint Barthelemy, Saint Eustatius, Saint Kitts and Nevis, Saint Lucia, Saint Maarten, Saint Martin, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, South Korea, Suriname, Turks and Caicos Islands, United States of America, Uruguay, US Virgin Islands, Venezuela.

3.5 In addition to the jurisdictions set out in paragraph 2, Fashion TV Video Slot must not be offered in the following territories:

Cuba, Jordan, Turkey, Saudi Arabia.

4. Universal Monsters (Dracula, Creature from the Black Lagoon, Phantoms Curse and The Invisible Man) may only be played in the following territories:

Andorra, Austria, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Cyprus, Finland, Georgia, Germany, Greece, Hungary, Iceland, Ireland, Liechtenstein, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Russia, San Marino, Serbia, Slovakia, Slovenia, Turkey and Ukraine.

Anti-Money Laundry Policy

Definition of money laundering:

- Money Laundering is understood as:
 - The conversion or transfer of property, especially money, knowing that such property is derived from criminal activity or from taking part in such activity, for the purpose of concealing or disguising the illegal origin of the property or of helping any person who is involved in the commission of such an activity to evade the legal consequences of that person's or companies action;
 - The concealment or disguise of the true nature, source, location, disposition, movement, rights with respect to, or ownership of, property, knowing that such property is derived from criminal activity or from an act of participation in such an activity;
 - The acquisition, possession or use of property, knowing, at the time of receipt, that such property was derived from criminal activity or from assisting in such an activity;
 - Participation in, association to commit, attempts to commit and aiding, abetting, facilitating and counselling the commission of any of the actions referred to in points before.

Money laundering shall be regarded as such even when the activities which generated the property to be laundered were carried out in the territory of another Member State or in that of a third country.

Player Risk Assessment

Upon reaching certain threshold (usual base set to 2000 Euro, still changeable depending on the specific market) the client details will be verified unless verification is not conducted at registration stage using E-ID/Bank ID or other equivalent technology

Upon registration the Country /Geographic risks, the Product risk, the Customer risk and the Payment medium utilised will be factored to risk assess the profile and assign a risk rating.

Enhanced due diligence will be applied on high risk players. (For example, players residing in high risk jurisdictions, players playing high risk games or constantly using high risk payment methods etc).

Denied on-boarding

The following categories of players will not be accepted at registration / post registration checks:

- Players residing in non-reputable jurisdictions,
- IP login registered in a non-reputable jurisdiction,
- Sanctioned individuals,
- Players under the age of 18,
- Players aged 85 years and over (unless special consent is provided by senior management)

Ongoing transaction monitoring

AML - Compliance ensures that an “ongoing transaction monitoring” is conducted to detect transactions which are unusual or suspicious compared to the customer profile.

This transaction monitoring is conducted on two levels:

1) The first Line of Control:

Novi B.V. works solely with trusted Payment Service Providers whom all have effective AML policies in place as to prevent the large majority of suspicious deposits onto www.wonodd.com from taking place without proper execution of KYC procedures onto the potential customer.

2) The second Line of Control:

Novi B.V. makes its network aware so that any contact with the customer or player or authorized representative must give rise to the exercise of due diligence on transactions on the account concerned. In particular these include:

- Requests for the execution of financial transactions on the account;
- Requests in relation to means of payment or services on the account;

Also, the three-step verification with adjusted risk management should provide all necessary information's about all costumers of Novi B.V. at all time.

Also, all transaction must be overseen by employees over watched by the AML compliance officer who is over watched by the general management.

The specific transactions submitted to the customer support manager, possibly through their Compliance Manager must also be subject to due diligence.

Determination of the unusual nature of one or more transactions essentially depends on a subjective assessment, in relation to the knowledge of the customer (KYC), their financial behaviour and the transaction counterparty.

These checks will be done by an automated System, while an Employee crosschecks them for additional security.

The transactions observed on customer accounts for which it is difficult to gain a proper understanding of the lawful activities and origin of funds must therefore rapidly be considered atypical (as they are not directly justifiable).

Any Novi B.V. staff member must inform the AML division of any atypical transactions which they observe and cannot attribute to a lawful activity or source of income known of the customer.

3) The third Line of Control:

As a last line of defence against AML Novi B.V. will do manually checks on all suspicious and higher risk users in order to fully prevent money laundering.

If fraud or Money Laundering is found the authorities will be informed.